



Canada Border Services Agency

Agence des services frontaliers du Canada

CARM | CBSA Assessment and Revenue Management

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Dear Clients

CARM Release 1 has been underway since May 2021 and many of you have completed your onboarding to the CARM Client Portal. If you are among those importers who have not created your CARM Client Portal, it's time to do so.

Webinar Registration – CARM Client Portal Onboarding			
English	Tuesday, February 15th, 2022	1:00pm - 2:30pm EST	Registration Link
	Tuesday, March 22nd, 2022	1:00pm - 2:30pm EST	Registration Link
French	Tuesday, February 15th, 2022	3:00pm - 4:30pm EST	Registration Link
	Tuesday, March 22nd, 2022	3:00pm - 4:30pm EST	Registration Link

Resources currently available through [Google Drive](#) include:

- CARM Client Portal Release 1 Onboarding Guide: onboarding checklists and an overview of key functionalities.
- Release 1 Playbook: detailed information on all key processes.
- CARM Information Packages: key CARM materials, including CARM solution highlights, infographic, and more.