



Agence des services frontaliers du Canada

CARM CBSA Assessment and Revenue Management

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Dear Clients

CARM Release 1 has been underway since May 2021 and many of you have completed your onboarding to the CARM Client Portal. If you are among those importers who have not created your CARM Client Portal, it's time to do so.

| Webinar Registration – CARM Client Portal Onboarding | | | |
|--|------------------------------|---------------------|-------------------|
| English | Tuesday, February 15th, 2022 | 1:00pm - 2:30pm EST | Registration Link |
| | Tuesday, March 22nd, 2022 | 1:00pm - 2:30pm EST | Registration Link |
| French | Tuesday, February 15th, 2022 | 3:00pm - 4:30pm EST | Registration Link |
| | Tuesday, March 22nd, 2022 | 3:00pm - 4:30pm EST | Registration Link |

Resources currently available through Google Drive include:

- CARM Client Portal Release 1 Onboarding Guide: onboarding checklists and an overview of key functionalities.
- Release 1 Playbook: detailed information on all key processes.
- CARM Information Packages: key CARM materials, including CARM solution highlights, infographic, and more.

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