



CARM: Did You Know?

Limited Series, Issue #1, November 14, 2024

Welcome to the first issue of a limited series newsletter created to help small and medium businesses stay up-to-date on all things CBSA Assessment and Revenue Management (CARM).



participate in the program? See [D17-5-2: Financial Security for RPP](#) for more information.

Visit the full library of [CARM-related D-memos](#) to find key information on a variety of topics!

Additional Resources

[How-to User Guides and the CARM Release 3 Playbook](#) are available to help you navigate the CARM Client Portal.

Below are two helpful user guides on RPP Financial Security:

- [Post financial security for Release Prior to Payment privileges](#)
- [View your Release Prior to Payment financial security information](#)

CARM Transition Period

The Canada Border Services Agency (CBSA) developed CARM transition guidelines for importers and brokers to ensure continued border fluidity and timely submission of accounting and payment of duties.

Read **Customs Notice [24-27: CARM October Implementation – Transition Measures](#)** for more information.

Release Prior to Payment (RPP) Nudges

Have you received a RPP ‘nudge’ or financial security notification from the CARM system?

A 180-day RPP **transition period** is in place from October 21, 2024 to April 19, 2025. The financial security nudging messages you might have received are for information purposes only during the 180-day RPP transition period. Posting financial security is a requirement remain in the RPP program after the 180-day RPP Transition Period.

Departmental Memoranda (D-Memos)

D-Memos are helpful guides to stay informed on policy, procedures and legislation.

The Release Prior to Payment (RPP) program allows importers to obtain the release of goods from the CBSA before paying duties and taxes. Need information on procedures and requirements to

CARM Client Support Helpdesk

Call **1-800-461-9999**, select menu **Option 2**

NEW Hours: Monday-Friday except holidays): 7:00 AM – 7:00 PM ET

Due to high call volumes, consider getting in touch with us via the Client Support Contact Form: www.cbsa-asfc.gc.ca/contact/csform-formulaire-sc-eng.html

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